PREMIUM SERVICE AGREEMENT

PCD Heating

(914) 734-2671

P.O. BOX 207
Mohegan Lake, New York 10547

www.pcdheating.com

PREMIUM SERVICE AGREEMENT

Price: $220 for 1 Unit
$110 for each Additional Unit at Same Location

Term: One (1) Year from Date of Signing

Includes: Safety Inspection, Efficiency Testing, One (1) Complete Tune-Up, Inspection of Combustion Chamber, Smoke Pipe, Chimney Base, Vacuum Cleaning of Boiler/Furnace, if necessary.

This Plan includes Parts Insurance. Under Parts Insurance we will repair or replace defective parts on your burner, as listed on the following page, for the entire heating season from the date of signing.

Hours: October 15 - April 15
24 Hour Emergency Service, 7 Days a Week.
April 16 - October 14
8:00AM - 4:30PM Monday through Friday
(Saturday, Sunday & Holidays - Regular Rates will apply)

ANNUAL TUNE UP

$150.00 for 1 Unit
$50.00 for Each Additional Unit at Same Location
Does not cover any other Service Calls, Parts or Labor.

Labor rates for non-contract service:

Hourly Service Rate: Regular Hours @ $132.50 with a 1 Hour Minimum
Off Hours, Sundays & Holidays @ $198.75
with a 1 Hour Minimum

PARTS COVERED UNDER OUR PREMIUM SERVICE AGREEMENT

AQUASTAT (single action only)
BLAST TUBE & END CONE, NOZZLE ASSEMBLY
BURNER MOTOR
BURNER COUPLING & FAN
BURNER FLANGE
BUSS BARS
CAD CELL COMPLETE
CAD CELL RELAY
DELAY OIL VALVE
ELECTRODES / IGNITORS
EMERGENCY TOGGLE SWITCH
FAN / LIMIT CONTROL
FUEL PUMP
PRESSURETROL
THERMOSTAT (non-mercury heat only)
ANNUAL TUNE-UP

24 HOUR SERVICE - OCTOBER 15 - APRIL 15

The labor under this contract only pertains to the replacement of the parts listed above

Items Not Covered, Among Others are: Power Venters & Pressure Reducing Valves, Dual Aquastats, (Stack Relay - RA-117A), Triple Aquastats, Pop Safety's, Parts that are obsolete, inaccessible, or not available from normal sources of supply.

GENERAL TERMS AND CONDITIONS

THIS AGREEMENT COVERS ONE (1) SYSTEM. IF THERE IS MORE THAN ONE SYSTEM AT THE RESIDENCE, COVERAGE MUST BE PURCHASED FOR EACH SYSTEM. THERE WILL BE NO REFUNDS ON SERVICE CONTRACTS. REPAIR & REPLACEMENT IS SUBJECT TO ALL CONTRACT TERMS AND CONDITIONS. REPAIR AND REPLACEMENT IS LIMITED TO THE PARTS LISTED & DOES NOT INCLUDE ANY PARTS RENDERED UN-FIT FOR USE IN THE EVENT OF FLOODED CELLARS, FIRE, FREEZING, OR CAUSES OTHER THAN NORMAL USE OF THE UNIT, OR LABOR ON SUCH PARTS. IT IS HEREBY AGREED THAT SERVICE SHALL BE RENDERED WITH REASONABLE PROMPTNESS, BUT IN NO CASE SHALL THE BUYER HOLD THE COMPANY RESPONSIBLE BECAUSE OF DELAYS IN RENDERING SUCH SERVICE BY REASON OF STRIKE, FIRE, ACCIDENTS, EQUIPMENT FAILURES OR ANY OTHER CAUSES BEYOND ITS CONTROL. THIS CONTRACT DOES NOT INCLUDE THE FURNACE OR BOILER HEAT EXCHANGERS.

*** A CHARGE will be made for all calls to turn thermostats up, turn switches on, adjust hot water, re-set circuit breakers, replace fuses or for run-outs on will calls, delinquent accounts, or, if NO ONE IS HOME FOR A SCHEDULED APPOINTMENT.

***PCD Heating is relieved of all responsibility for servicing of equipment. Any parts supplied by or labor provided by anyone independent of PCD Heating who performed work on the oil burner. If this occurs, PCD Heating has the right to terminate the Service Contract. PCD Heating is not and will not be responsible for loss or damages due to or resulting from changes in oil consumption, improper operation of an attic fan or alternate fuel device, your failure to schedule maintenance, acts of God, terrorism, strikes, riots, material or labor shortages, fire, flood, accidents, abuse or misuse of equipment, spontaneous part failure. PCD Heating reserves the right to suspend service under or terminate this Agreement with or without notice and without further responsibility if you fail to make a payment on time or we deem your payment history unsatisfactory, you file for bankruptcy, you fail to remedy conditions identified as hazardous to life or property, you permit any person other than our authorized representatives to service your equipment, you fail to comply with your obligations under this agreement.

You are responsible for taking reasonable care and performing routine maintenance (i.e., operating system in accordance with manufacturer specifications) of your system.

You agree to pay the amount shown on each invoice in full. If you have not paid an invoice for services rendered and/or a service contract, in full, within 30 days, we will send you a statement showing the amounts due for service charges and any other amounts due for more than 30 days. There will be a $30 fee for all returned checks.

If we hire an attorney or collection agency to collect your outstanding balance, you agree to pay, in addition to your balance, all costs of collection, as permitted by law, including without limitation reasonable attorney's fees and court costs.

*** Payment for non-contract service work performed is due at the time service is rendered.

ALL PAYMENTS ARE DUE AT THE TIME OF SERVICE

*** A CHARGE WILL BE MADE FOR CALLS ON THE FOLLOWING ***

A) Outside Tanks & Service Calls related to frozen oil. oil lines or oil tanks.
B) Repeat calls for plugged oil lines or plugged filters, strainers or nozzles. Outside tanks should be covered or insulated & chemical additives used to prevent freezing & bacterial build up, (sludge), etc. There is also a charge to install temporary oil lines.
C) Bleeding zones, (removing air from hot water pipes).

*** THIS AGREEMENT IS VALID ONLY UPON SATISFACTORY INSPECTION OF YOUR FURNACE BY ONE OF OUR TECHNICIANS, AND RECEIPT OF PAYMENT ***

*** THIS CONTRACT IS VOID IF ALTERED ***